



### Welcome to Schloss Freudenfels!

On the following pages you will find important information for your perfect stay. Let us know your wishes at any time, we are happy to be there for you.

We wish you a relaxing time at Schloss Freudenfels.

Daniela Kircher and Michèle Warna with the Schloss Freudenfels Team

Your contact persons

Phone 111 Reception  
Phone 219 Service  
Phone 260 Kitchen  
Phone 270 Housekeeping

<b>Arrival</b>	Check-in from 14.00. If you arrive earlier, you can leave your luggage at the reception.
<b>Departure</b>	Your room will be at your disposal until 11:00 am on the day of departure. If you wish to depart later, you can leave your luggage at the reception.
<b>Adapter</b>	For the use of electrical appliances you need a two- or three-pin plug. All sockets are equipped with 230 V/50Hz. You can get an adapter at the reception.
<b>Pharmacy</b>	Zum Mohrenkönig AG Rathausplatz 8 8260 Stein am Rhein  We have a small medicine cabinet. Please ask at the reception if you need it.
<b>Doctor</b>	Ärzte am Rhein, Eschenz Ambulance Phone 0 - 052 741 21 33 Phone 0 - 052 742 02 02 Phone 0 - 144

- Bathrobe** In your room in the closet we provide bathrobes in size M and L free of charge. On request, the bathrobes can be purchased at the reception for CHF 50.00 each.
- Bar** The cozy fireside lounge and the castle library with a unique panoramic view invite you to talk. After dinner, a "nightcap" is available for you to serve yourself in these rooms. Please note your name and room number on the list provided.
- We would like to point out that no fire is allowed in the fireplace.
- ATM** Raiffeisenbank Untersee-Rhein Phone 0 - 052 742 77 77  
Frauenfelderstrasse 4  
8264 Eschenz
- Flowers** Blumenlaube Phone 0 – 052 741 12 12  
Hauptstrasse 27  
8259 Wagenhausen
- Letter box** Letters and postcards can be left at the reception. These will be taken to the post office daily (Monday to Friday).
- Stamps** You can get individual stamps at the reception. Should you need more than ten stamps, we ask you kindly to purchase the stamps directly from the post office.
- Defects** When preparing your rooms and premises, everything is checked for functionality and completeness. However, if something does not work or is missing, we kindly ask you to inform the reception.
- Printing** At the reception in the castle you have the possibility to have your documents printed in A4 format for a fee. Send us your documents to [info@schloss-freudenfels.ch](mailto:info@schloss-freudenfels.ch) and we will be happy to print them for you.
- Charges:  
Black and white print CHF 0.50 per page  
Color print CHF 1.00 per page
- E-Bikes** In the warmer months the castle has five e-bikes. You are welcome to reserve them.
- Half day for CHF 20.00  
08.00 till 12.00  
13.00 till 17.00
- All day for CHF 30.00  
08.00 till 17.00
- Fire alarm** Schloss Freudenfels is equipped with a fire alarm system that complies with the latest safety standards. In case of fire danger, please inform the reception. Outside office hours please dial the emergency number Phone 0-117
- Airport** For current flight times, check-in questions or further information, please contact Zurich-Kloten Airport directly:  
Phone 0-0900 300 313 / <https://www.flughafen-zuerich.ch>



We will be happy to copy your documents in A4 and A3 formats for you for a fee. Please contact the reception.

**Charges:**  
Black and white copies CHF 0.50 per page  
Color copies CHF 1.00 per page

**Breakfast** The breakfast buffet is open from 08.00 - 10.00.

**Sanitary products** Have you forgotten something at home? No problem, contact the reception. We will provide you with various hygiene items such as toothbrush, toothpaste, razor, shaving cream or deodorant.

**Internet** You have free access to our WLAN throughout the facility:

Network name: Aussicht  
Password: SchlossF

**Credit cards** Please see payment methods

**Massage** With a massage you do something good for yourself. Put your body in the hands of our experienced masseur and let go of everyday life. Whether it's a classic massage, hot/cold stone or a foot reflexology massage - you will go back to your life with a new, light body feeling. Book your appointment at the reception.

Weekday	Date	Time
Dienstag	27.07.2021	13.30 – 19.00 Uhr
Freitag	30.07.2021	13.30 – 19.00 Uhr
Dienstag	03.08.2021	10.00 – 14.00 Uhr
Freitag	06.08.2021	10.00 – 14.00 Uhr
Dienstag	10.08.2021	13.30 – 19.00 Uhr
Freitag	13.08.2021	13.30 – 19.00 Uhr
Dienstag	17.08.2021	13.30 – 19.00 Uhr
Freitag	20.08.2021	13.30 – 19.00 Uhr
Dienstag	24.08.2021	13.30 – 19.00 Uhr
Freitag	27.08.2021	13.30 – 19.00 Uhr

**Kommentiert [SL1]:** Besser wären hier Daten die nicht permanent gepflegt werden müssten.

**Minibar** There is no minibar in the room. However, chilled drinks are available in the following rooms:

- Schür hall
- Fireside lounge

Please note your name and room number on the list provided.

**Sewing** Do you have a defective garment or hem that needs sewing? Please contact the reception, we will be happy to do it for you.

CHF 15.00 per 30 minutes

**Emergency** Important emergency numbers:  
Police Phone 0 - 117  
Fire department Phone 0 - 118  
Ambulance Phone 0 - 144  
Toxicological Institute Phone 0 - 145



Emergency number Schloss Freudenfels: Phone 0-052 742 72 50

<b>Parking</b>	Free outdoor parking is available for our guests. If you want to charge the battery of your electric car, please contact the reception.				
<b>Pavillon</b>	A recreation room is set up in the pavilion with various options for spending your free time. The pavilion is also equipped with various fitness equipment. Appropriate exercise instructions are also available.				
<b>Post office</b>	The nearest post office is located in:  <table border="0" style="width: 100%;"> <tbody> <tr> <td style="width: 50%; vertical-align: top;"> <p>Volg Eschenz Hauptstrasse 86 8264 Eschenz</p> </td> <td style="width: 50%; vertical-align: top;"> <p>Phone 0 - 052 741 25 26</p> </td> </tr> </tbody> </table>		<p>Volg Eschenz Hauptstrasse 86 8264 Eschenz</p>	<p>Phone 0 - 052 741 25 26</p>	
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<b>Radio</b>	From TV channel 300 on you can listen to music and radio channels.				
<b>Smoking</b>	Smoking is strictly prohibited in the entire interior of the hotel. In case of violation we charge for a professional cleaning up to CHF 200.00. In rooms with a seating area, ashtrays are available outside, where smoking is of course permitted.				
<b>Restaurant</b>	Our restaurant opening hours  Breakfast 08.00 h - 10.00 h Dinner 18.30 h - 21.30 h  Would you like to reserve a table? Contact directly our service team at phone 219.				
<b>Umbrella</b>	During your stay, umbrellas are available in the umbrella stands in the entrance area and in the rooms. We ask you to return them for the next guest. If you would like to buy a rain umbrella, this is possible in our castle store.				
<b>Reception</b>	The reception is open from 09.00 - 17.00. You can get information of any kind directly from the service team after 17.00 (phone 219).  There is a telephone for you in the castle by the door to the reception.				
<b>Roomservice</b>	We will be happy to deliver your meal to your room. Please contact our service team if you are interested.				
<b>Rowing</b>	Do you like rowing? We can organize a rowing lesson for you on the beautiful Lake Constance. If you are interested, please contact the reception.				
<b>Shoe cleaning</b>	Upon request we will clean your shoes, please contact our housekeeping team (phone 270).				
<b>Gas station</b>	Migrol Tankstelle Hauptstrasse 63 8264 Eschenz				
<b>Cab / Taxi</b>	<table border="0"> <tbody> <tr> <td>Taxi Ilg, Frauenfeld</td> <td>Phone 0 - 052 720 44 44</td> </tr> <tr> <td>Taxi Schmid, Eschenz</td> <td>Phone 0 - 052 741 41 41</td> </tr> </tbody> </table>	Taxi Ilg, Frauenfeld	Phone 0 - 052 720 44 44	Taxi Schmid, Eschenz	Phone 0 - 052 741 41 41
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Share your experiences at Schloss Freudenfels and rate us on Tripadvisor. We look forward to your feedback.

**Washing machine**

Please contact the reception if we can wash clothes for you. The costs will be charged according to the effort.

**Linen change**

For ecological reasons we do not change your bed linen and towels daily. We will be happy to bring you fresh towels as soon as you have put the used towels in the shower. May we dress your bed freshly? Please contact our housekeeping team. Of course we can change the linen daily if you wish.

**Wake-up call**

Dial \*46 and then enter the desired wake-up time (hh:mm). Decide whether you want to be woken up once or daily, confirm with "OK", then save with "OK" and finally hang up the handset.

**Payment methods**

We accept cash, Maestro, Mastercard and Visa. Of course, we will be happy to send you an invoice upon request.

**Room key**

Your room key is also your house key. It gives you access to the castle, the "Wyberhuus", the "Schüür" or the pavilion. Please carry your room key with you at all times. Please return it to the reception upon your departure.

**We wish you a pleasant stay.**